

Service Plan Risk Register

No.	Risk Description Link to Corporate Obj	Gross Risk	Cause of Risk	Mitigation	Net Risk	Further Management of Risk: Transfer/Accept/Reduce/Avoid	Monitoring Effectiveness	Current Risk
Risk Score Impact Score: 1 =Insignificant; 2 = Minor; 3 = Moderate; 4 = Major; 5 = Catastrophic Probability Score: 1 = Rare; 2 = Unlikely; 3 = Possible; 4 = Likely; 5 = Almost Certain								
1	Negative public reaction to toilet closures (Improve the local environment, economy and quality of life)	I 2	P 4	Closing toilets	Mitigating Control: Consult of usage and opinions of existing facilities to help decide how many/which toilets to close Level of Effectiveness (H, M, L) H	I 2	P 3	Action: Reduce Action Owner: Head of City Works Outcome Required: Milestone Date:- Q 1 ☹️ Q 2 ☹️ Q 3 ☹️ Q 4 ☹️ I P
2	If toilets close, anti-social behaviour relocating to streets/other places (Reduce crime and anti-social behaviour)	2	4	Closing toilets where anti-social behaviour is apparent	Mitigating Control: Consider anti-social behaviour in the decision making process on which facilities to close.	1	3	
3	Negative public reaction to charging for usage (Improve the local environment, economy and quality of life)	2	3	Charging for facilities	Justifying cost with improved facilities. Consultation to determine reasonable charges.	1	2	

4	Lack of business interest in Community Toilet Scheme (Improve the local environment, economy and quality of life)	4	2	Inadequate communication with business community	Consider incentives and adequate promotion	4	1	Action: Avoid Action Owner: Head of City Works							
5	Some groups in society may be excluded if not able to access the facilities in the Community Toilet Scheme (Stronger, more inclusive communities)	2	3	Some businesses may not welcome all users. Some businesses will not have DDA compliant toilets	Trial the scheme. Plan to keep some Council facilities available for all – CTS just as a supplement.	2	2	Action: Reduce Action Owner: Head of City Works							
6	Negative public reaction to increased advertising panels included in the outsourcing option (Improve the local environment, economy and quality of life)	1	2	Deal for automatic toilets includes use of advertising panels	Consult on public opinion on advertising in town	1	1	Action: Reduce Action Owner: Head of City Works							

7	Not enough capital generated to fund a world-class facility in Gloucester Green (Improve the local environment, economy and quality of life)	3	3	Limited resale value of closed facilities, particularly in current economic climate	Thorough investigation of resale options	3	2	Action: Accept Action Owner: Head of City Works							
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